

IP CAMERA User Manual



Android



iPhone



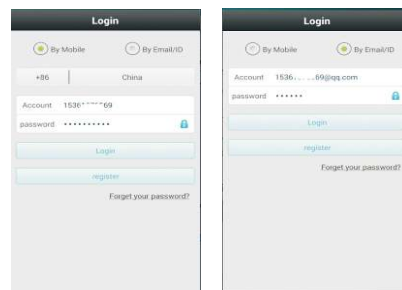
PC

P2P

1. Download the APP “IEye”, install and register.

Item	Android	IOS
Scan QR code		
Download	Google Play IEye	Appstore IEye
Website	http://www.ihomeapp.cn/	

Register an account by phone number or Email.



2. Add and Delete a New Device

1). Add a new device by Smartlink

Press **+** to add a new device. **Smartlink** helps new starters to connect the camera to WIFI easily. Power on the new camera, enter WIFI SSID & password (the same WIFI as your smartphone has connected to). Wait for connection.

After hearing a ding sound from the camera, its net indicator light turns on. The camera connects to WIFI successfully. Name the camera whatever you like, for example “Cam109XXX5”, enter its password “123456” (default). Press **Save**. The camera is online.

1



2). Add a new device by QR code.

More → Add camera by QR Code → Enter WIFI SSID & password → Next, a QR Code emerges, scan the QR code with camera lens → Heard, wait for connection → Connected (NET indicator light on), enter the password of the camera (default 123456) → Save the device → It is online.



3). Manual Add

This is used to add a new camera that is already on line. (only for the camera that has already been connected to WIFI, and you know the ID and password of the camera.)

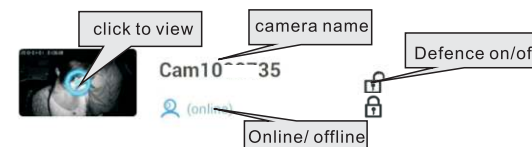


4). Delete a device

Android-----Long-press the camera that is to be deleted, a prompt comes out, press OK.

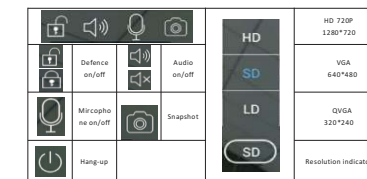
IOS-----Choose the camera, slide to left to delete.

3. Live-view and its settings



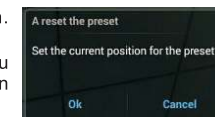
2

Click to live view



Attention: Position preset is a very practical function.








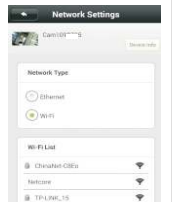
【DO NOT hand-rotate the head of the camera!!】 Rotate the camera on phone app to the place you want, then press button 1, press OK. A camera can support 5 positions preset.



4. General Settings




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General settings			
 Date and Time Choose the right time, press "Apply" Attention: wrong time may affect recording function.	 Media Settings	 Security Settings Change admin password, Set guest password (it enables users only to view, listen and talk, not to set or to view recordings)	 Network Settings
			

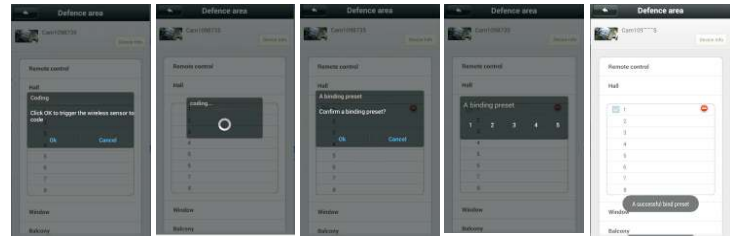
5. Alarm Settings

1). Defence Area

Learn code with other alarm detectors

The camera can support max. 64 channels of wireless alarm detectors. All the external detectors must learn code with the camera before normal use. For example, to set up a door sensor as the first detector of the hall, choose the hall, click button "1", press "OK" to code. Trigger the door sensor, the camera will remember the code and learning is successful. There is a blue  left to button "1".

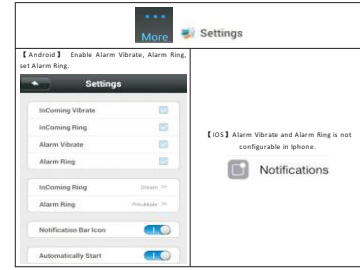
Binding preset can be done here. Press "OK" and make the door sensor in position 1. It means the door sensor is set to be in position 1 preset.



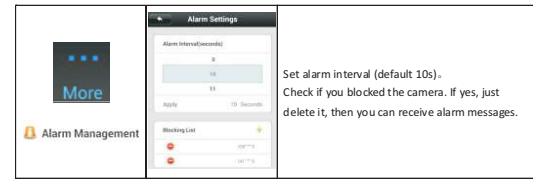
2). Alarm Settings



3). Alarm pushing settings

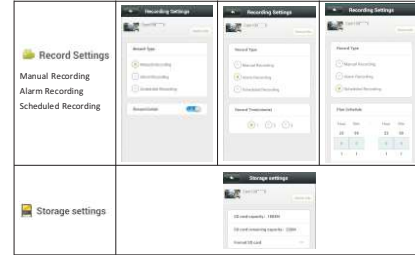


4). If you set the right alarm pushing but can not receive alarm messages, try to check here.



6. Record Settings

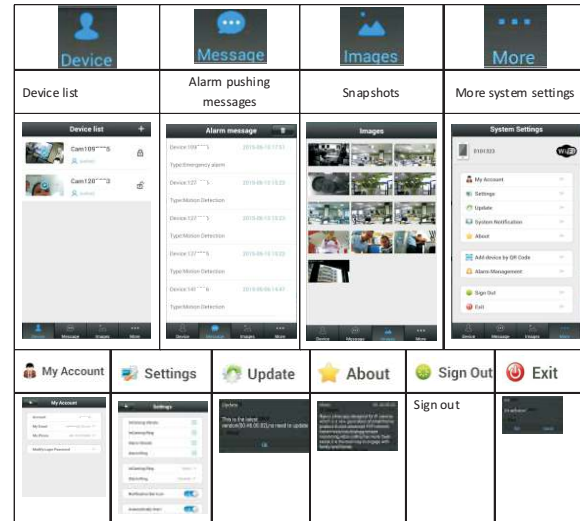
Plug in the SD card when the camera is power off. Normally the SD card is with capacity 8-32GB, max 128GB (If the SD card capacity is above 32GB, please format the SD card on PC as FAT32 first.) SD card in and working well----- record indicator lights on Recording -----record indicator flickers



7. Device Update



8. APP Functions




9. Q & A

1). Can't discover the camera in same LAN?
Make sure that your phone and the camera connect to the same router.

2). The camera can't record?
Format SD card on phone APP or take out the SD card and format it on PC. Then plug in the SD card. If record indicator is off, it means something wrong with the SD card itself. Power off the camera when plug in or take out the SD card.

3). Scanning QR code doesn't work?
Check if the camera is facing straight to the QR code, and then move your phone.

4). Camera list shows offline ?
Check if the camera is successfully connected to network. The camera must connect to the router, not directly to modem.

5). Camera list shows  ?
First check if the network indicator light is on. If not, it means the camera is not connected to network. Second check if you enter the right password.

6). Forget the password of the camera?
There is a reset button hole on the bottom of the camera. Reset the camera, then the camera restores the default password "123456"

7). Mobile phone APP "IEye" and CMS on PC can't access to the camera simultaneously?
An APP account can be used by only one user at the same time. Register more accounts for multi-users.

8). Can't receive alarm emails?
Check if the emails are in your spam folder.