

MobileFocus / MobileFocus Plus

Remote Video Surveillance for Android Devices

User's Manual



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Release Date: February, 2017

MobileFocus

User's Manual

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- If you suspect the App of being malicious or asking for unnecessary permissions, you should choose Deny to protect your device.
- If you choose Deny in the trusted App, you may not able to use the App or access its full functionality. In this case, please go to Settings to change the App permissions.
 1. Go to Settings.
 2. Tap Apps.
 3. Tap a desired App and then tap Permissions.
 4. Choose the permissions you want to grant the App.

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Release Date: February, 2017

TABLE OF CONTENTS

1.	Introduction	1
1.1	Features.....	1
1.2	Mobilefocus And Mobilefocus Plus.....	2
2.	Android Device	3
2.1	Installation.....	3
2.2	User Interface Overview	5
2.3	Operation Guide.....	8
	2.3.1 Add Device.....	8
	2.3.2 Edit / Delete Device.....	12
	2.3.3 Connect Device.....	14
	2.3.4 Channel Switching (DVR / NVR Only)	17
	2.3.5 Gesture Digital Zoom.....	20
	2.3.6 PTZ Control	20
	2.3.7 Search And Playback (DVR / NVR only)	22
2.4	Push Notification	27
	2.4.1 Read Push Notification	27
	2.4.2 Refresh / Delete Push Notification.....	29
	2.4.3 Enable Push Notification	31

Chapter 1

1. Introduction

The MobileFocus (Plus), designed by EverFocus, is the application for users to access to EverFocus' DVRs, NVRs, IP Cameras and CMS (Genie XMS Servers) on their iOS or Android handheld devices. The application is compatible with current models of EverFocus' DVRs, NVRs, IP Cameras and Genie XMS Servers and can be downloaded from the internet. The powerful and intuitive MobileFocus application offers multiple functions for you to monitor video streams and control PTZ cameras whenever and wherever!

1.1 Features

- 1 / 4 Channel Live View Display
- 1-Channel Playback (MobileFocus) and 4-Channel Playback (MobileFocus Plus)
- Sequence Mode
- PTZ Control
- Two-Way Audio
- Gesture Digital Zoom
- Snapshots
- Full Screen
- OSD Hide / Show Function
- Second Stream (We highly recommend using the Second Stream for saving network bandwidth)
- Local Device Search
- Real Time Video Streaming
- Remote Video Search by Time and Event
- Support Multi-language
- Push Notification from Genie XMS Server
- Real Time Vehicle Video Stream from Genie XMS Server
- Support ONVIF or RTSP compliant third-party IP cameras

1.2 MobileFocus and MobileFocus Plus

The table below lists the supported functions of MobileFocus and MobileFocus Plus.

Application	MobileFocus (Free)	MobileFocus Plus
Release Version	V2.6.7	V1.3.6
Supported OS	Android 4.4 or higher	Android 4.4 or higher
Supported Devices	EverFocus NVRs, DVRs, IP Cameras & Genie XMS servers	EverFocus NVRs, DVRs, IP Cameras & Genie XMS servers
Supported Video Format	H.264, MJPEG, MPEG4	H.264, MJPEG, MPEG4
Live View		
Channel Display	1 / 4 CH (DVR and NVR only)	1 / 4 CH (DVR and NVR only)
Two-way Audio	Yes	Yes
Snapshot	Yes	Yes
Sequence View	Yes (DVR and NVR only)	Yes (DVR and NVR only)
Digital Zoom	Yes	Yes
Display Time and Camera Title	Yes	Yes
PTZ Control		
Focus	Yes	Yes
IRIS	Yes	Yes
Auto Pan	Yes	Yes
Snapshot	Yes	Yes
Touch to Zoom In/Out	Yes	Yes
Preset Point Setting	Yes	Yes
OSD Menu	Yes	Yes
Playback		
Time / Event Search	Yes (DVR and NVR only)	Yes (DVR and NVR only)
Multi-channel Display	1 CH (DVR/NVR only)	1 / 4 CH (DVR/NVR only)
Audio	Yes	Yes
Others		
Address Book (Device List)	Yes	Yes
IP Utility (Local Search)	Yes	Yes
Push Notification	Yes	Yes

Chapter 2

2. Android Device

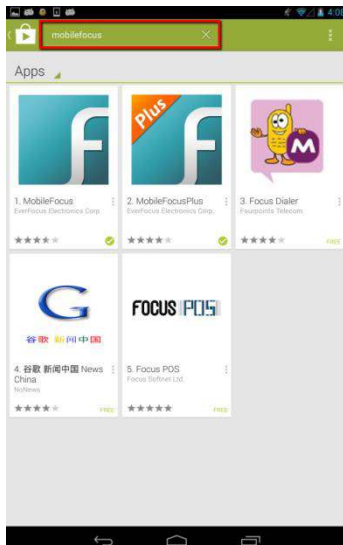
MobileFocus and MobileFocus Plus are designed for Android and can be downloaded from the Play Store.

2.1 Installation

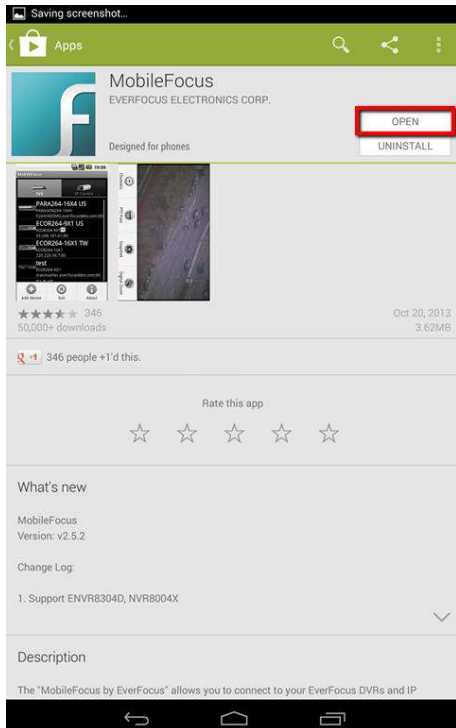
1. To download the MobileFocus, tap the **Play Store**.



2. Type “MobileFocus by EverFocus” or “MobileFocus Plus by EverFocus” in the search field.



3. Tap **Install** button first. After installation process is completed, tap the **Open** button to start.

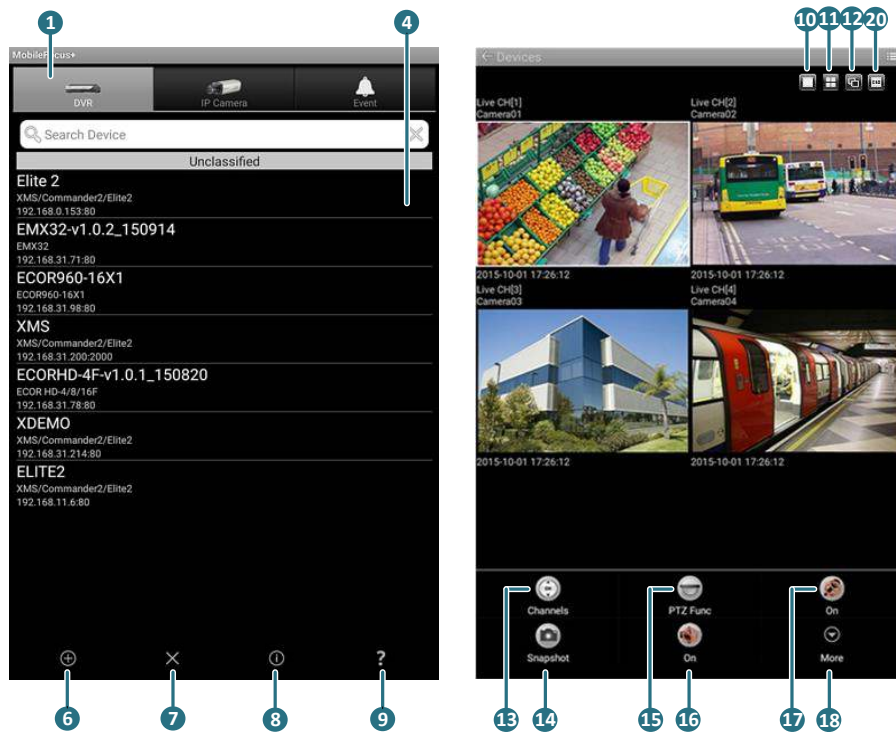


4. When the following page appears, you can start to use the application.

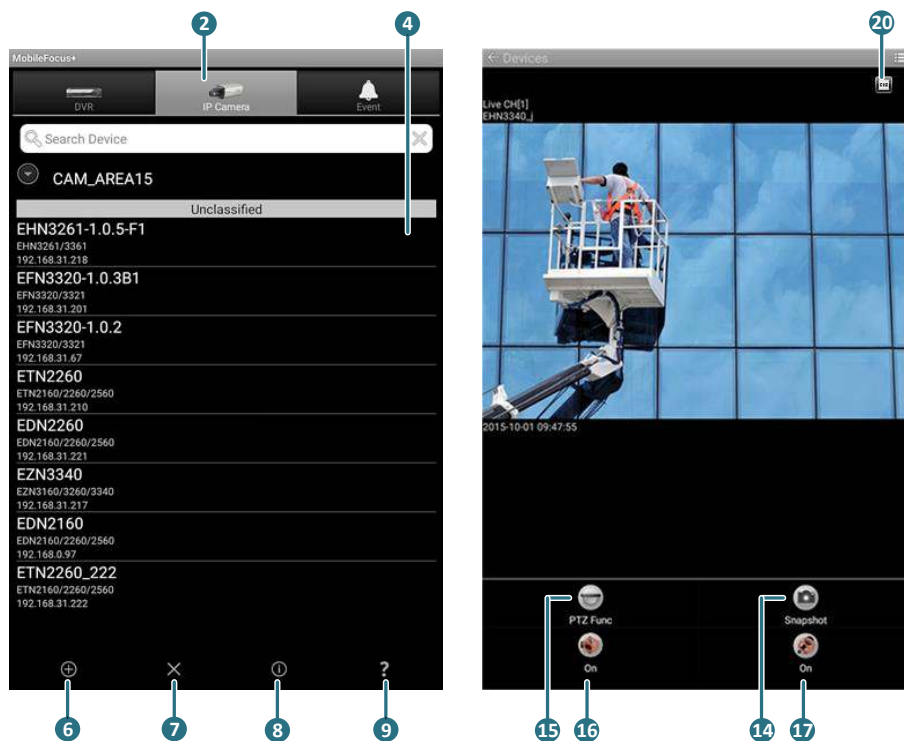


2.2 User Interface Overview

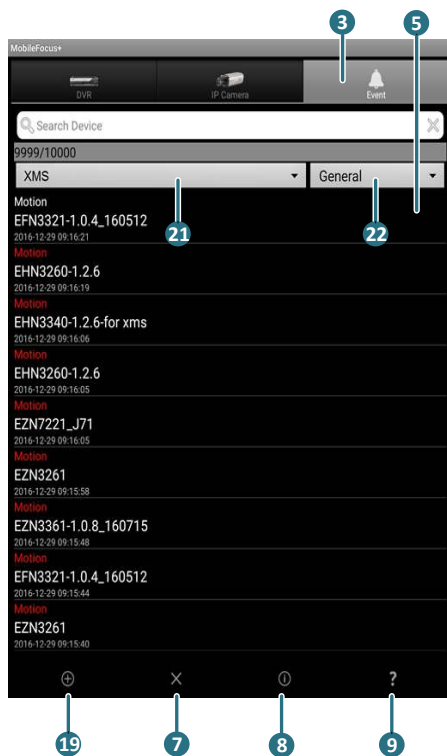
DVR / NVR / Genie XMS Server:



IP Camera:



Push Notification:



No.	Name	Function Description
1	DVR / NVR Device	Tap to show DVR / NVR / Genie XMS Server Device List.
2	IP Camera Device	Tap to show IP camera Device List.
3	Push Notification	Tap to show Push Notification List.
4	Device List	Shows the added devices. Tap a device to bring up the live view page. Tap and hold a device to bring up a setting menu for you to enter the Live View, edit or delete the device. Please refer to 2.3.2 Edit / Delete Device . Unclassified indicates the devices haven't been added to a group.
5	Push Notification List	Shows the received push notifications on the list. Please refer to 2.4.1 Read Push Notification . */* indicates the number of unread / total notifications.
6	Add Device	Tap to add new device or create a new group. Please refer to 2.3.1 Add Device .
7	Exit	Tap to exit the application.
8	About	Tap to show the application information.
9	Information	Tap to read the user manual.
10	Single Division (DVR / NVR only)	Tap to change to single division screen display.




11	Quad Division (DVR / NVR only)	Tap to change to quad division screen display.
12	Sequence (DVR / NVR only)	Tap to enter the automatic sequence mode. This will show each channel feed in sequence.
13	Channel (DVR / NVR only)	Tap to bring up the channel bar, sequence button and the direction buttons. Tap the channel number to display the channel in single division screen. You can also tap the direction buttons to switch channels. Tap the Sequence button to show each channel feed in sequence.
14	Snapshot	Tap to take a snapshot. The snapshot files will be saved at your Photos folder.
15	PTZ Control	Tap to bring up the PTZ control panel. It's only working when connected to PTZ cameras. Please refer to 2.3.6 PTZ Control .
16	Audio	Tap to enable or disable the audio function either in live view or playback mode.
17	Microphone	Tap to enable or disable audio input device.
18	More (DVR / NVR only)	Tap to search and play back the recordings. Please refer to 2.3.7 Search and Playback .
19	Advanced	Tap to refresh Push Notification List or delete all received push notifications. Please refer to 2.4.2 Edit / Delete Push Notification .
20	OSD Hide / Show	Tap to hide the channel name and date/time of the video streams. Tap again to show the channel name and date/time.
21	Genie XMS Server Drop-down List	Tap the list to select a source of the notifications, and then bring up the corresponding Push Notifications List.
22	General / xFleet Drop-down List	Tap the list and select General to show General notifications, or select xFleet to show xFleet notifications.

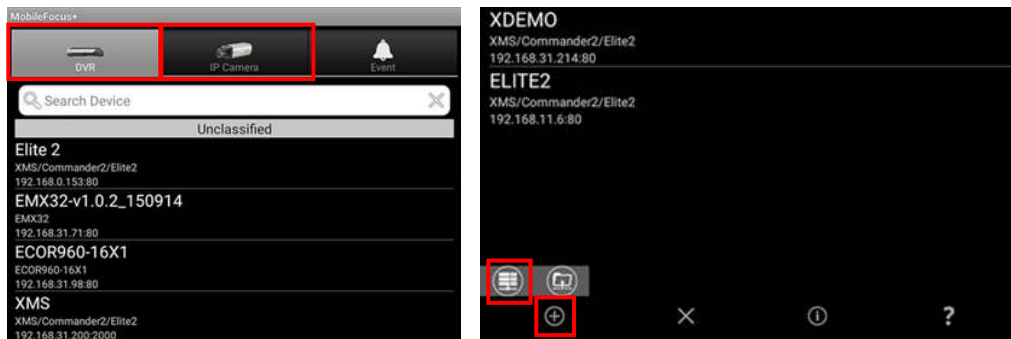
2.3 Operation Guide

2.3.1 Add Device

You can add EverFocus' DVRs, NVRs, IP cameras or Genie XMS servers in the respective device lists, and you can add the devices manually or automatically by Local Search.

To add IP devices manually:

1. Tap **DVR** or **IP Camera** button to show the DVR / NVR or IP camera Device List.
2. Tap the **Add**  button and tap the **Add Single Device**  icon to add a new device and the **Device Info** page appears. If you want to create a new group of devices, please click **Create a Group**  icon. Please refer to [2.3.2 Edit / Delete Device](#).

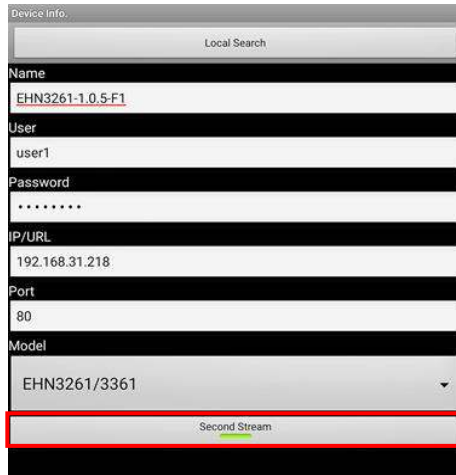


3. Enter the **Name**, **User account**, **Password**, **IP / URL** and **Port** of the device.

Note: If you want to add a device using its DDNS, to avoid connection failed problem, ensure the DDNS host name is composed of alphabetic and numeric characters only. Do not use a space, or a dot (period) or any special characters particular _ ! @ # \$ % ^ & * () + < > " ; : .

4. Tap the **Model** option to bring up the model list and scroll to select a model. For Genie XMS Servers, please select **XMS/Commander2/Elite2**.

- Keep the **Second Stream** on. We highly recommend using the Second Stream for saving network bandwidth.



Device Info.

Local Search

Name
EHN3261-1.0.5.F1

User
user1

Password

IP/URL
192.168.31.218

Port
80

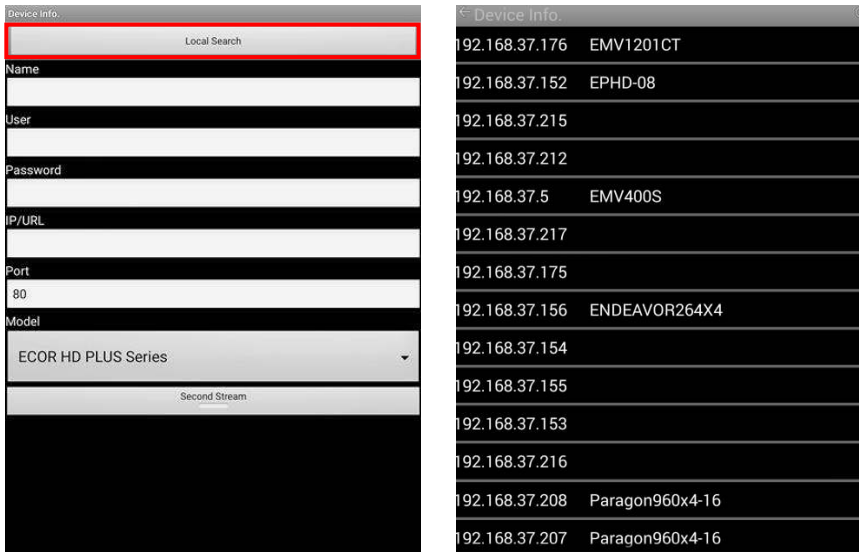
Model
EHN3261/3361

Second Stream

- Tap **Done** to add the new device and the device is added to the Device List.

To add IP devices automatically by Local Search:

- Follow the above 1 and 2 steps and tap **Local Search**. The below page appears.



Device Info.

Local Search

Name

User

Password

IP/URL

Port
80

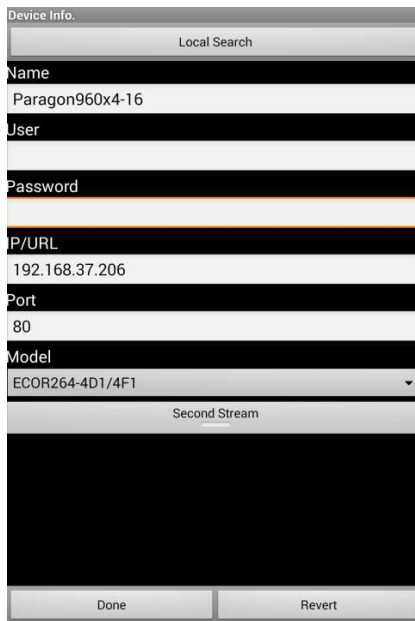
Model
ECOR HD PLUS Series

Second Stream

Device Info.

192.168.37.176	EMV1201CT
192.168.37.152	EPHD-08
192.168.37.215	
192.168.37.212	
192.168.37.5	EMV400S
192.168.37.217	
192.168.37.175	
192.168.37.156	ENDEAVOR264X4
192.168.37.154	
192.168.37.155	
192.168.37.153	
192.168.37.216	
192.168.37.208	Paragon960x4-16
192.168.37.207	Paragon960x4-16

2. Tap a desired device to bring up the below page.



3. Tap the **Model** selection field to bring up the model list and scroll to select a model.
4. Type the **User** account and **Password** of the selected device. The default user account and password are as follows:
DVR: The default user account is **admin** and the default password is **11111111**.
IP Camera: The default user account is **user1** and the default password is **11111111**.
5. Keep the **Second Stream** on. We highly recommend using the Second Stream for saving network bandwidth.
6. Tap **Done** to add the new device and the device is added to the Device List.

For the **Second Stream** function to work, the Sub-Stream function of the IP devices have to be enabled in advance. Please refer to the User's Manual of your IP devices.

Device	Model	Sub-Stream (must be enabled)	Video Codec (optional)
DVR / NVR	All DVRs / NVRs	Auto-enabled *	Selectable (H.264 / MJPEG)
IP Camera	All IP cameras	Configurable (Stream2)**	

* EverFocus DVRs and NVRs support dual streams, and the sub-stream function has been automatically enabled with a fixed resolution of 360 x 240; but for certain models, users are able to configure the settings (resolution, frame rate...) of sub-stream.

** EverFocus IP cameras support triple streams, please enable the Stream 2 because the MobileFocus will only source the Stream 2 for mobile live viewing.

To add Vehicles:

You have to configure the Vehicle settings on the Genie XMS server first, and then add this Genie XMS server to the MobileFocus (Plus).



Note: To connect the Vehicle through MobileFocus (Plus), your Mobile DVR in the Vehicle need to equipped with 3G/4G module.

1. On the **Maintain** page of the Genie XMS server (Device Detail > Add), add a Vehicle to the Xfleet Group. Please refer to the Genie XMS User's Manual for more details.

Basic Get Configuration IO Release Setting

Maintain

Device Type: Vehicle

Enable: ☒

Name: ABC123-EMV1200HD

Plate: ABC123

Year of the car: 2016

Brand: EF

Auto Erase Live GPS Tracks: ☐ Keep 60 Min. (1-60)

Vehicle Speed Limited: 120 KPH

GPS Track Color: [Green Bar]

Sim card number: 86407107630560072862

Color of the car: Blue

Vehicle Icon: [Car Icon] Vehicle Icon 1

Idle Overtime Speed: 10 KPH

	Name	Device Type	IP	HTTP Port
<input checked="" type="checkbox"/>	EMV1200HD_JAIR	DVR	127.0.0.1	80
<input type="checkbox"/>	EMV1601-JAIR	DVR	127.0.0.1	80

2. Add this Genie XMS Server to the MobileFocus (Plus) DVR / NVR Device List.

2.3.2 Edit / Delete Device

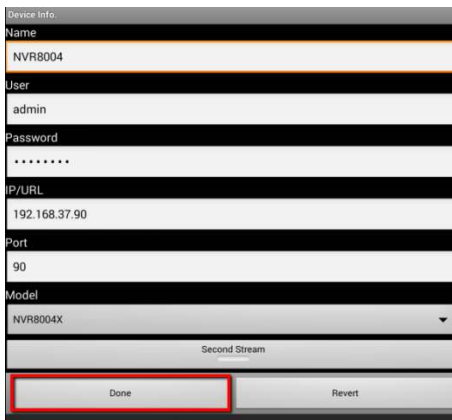
You can edit or delete devices in the Device List.

To view or change settings of a device:

1. Tap and hold a device on the Device List, and this menu appears as below.



2. Tap **Edit device** to bring up the below page, and tap each field to change the setting.
3. Tap the **Done** button to save the changes and return to the Device List page.



To delete a device:

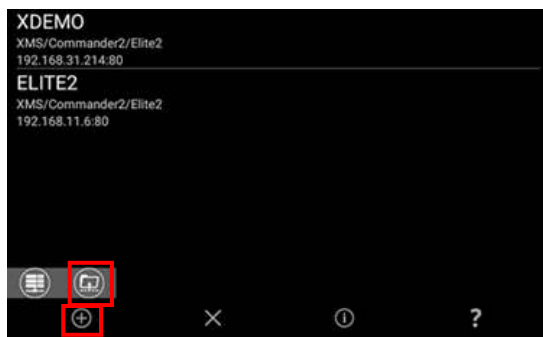
1. Tap and hold a device on the Device List, and this menu appears.



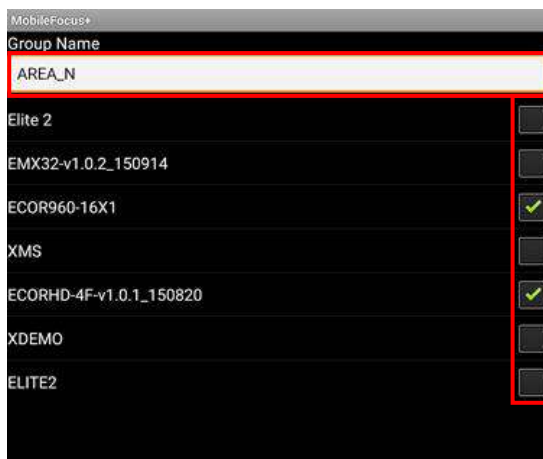
2. Tap **Delete device** to delete the selected device.

To Create a Group

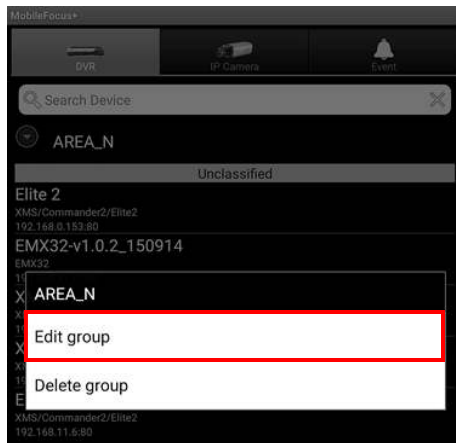
1. Tap the **Add**  button and tap the **Create a Group**  to create a group of devices.



2. Select devices you want to add in a group, and then enter a group name. Press **Done** to finish creating a group.



- If you want to edit / delete a group, press the group on the Device List and this menu will appear.



- Tap **Edit group** or **Delete group** to edit / delete a group.

2.3.3 Connect Device

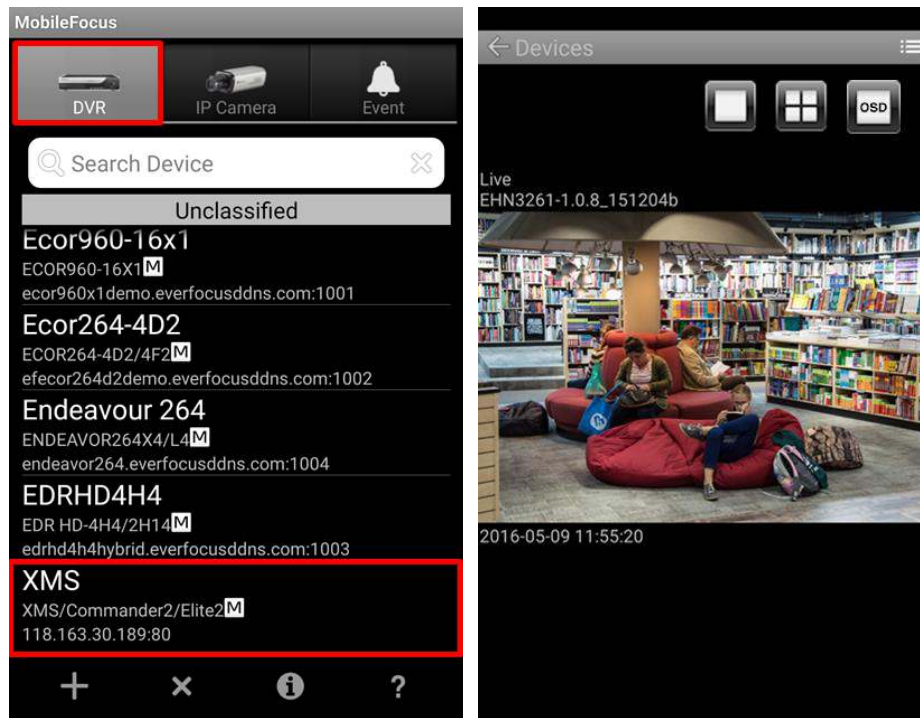
DVR / NVR / IP camera Connection:


Simply tap a device in the Device List and its video stream will show on the screen. You can also tap and hold a device on the Device List, and the menu appears as below. Tap **Live view** to connect the device, and its video stream will show on the screen.




Vehicle Connection:

1. Tap **DVR / NVR Device** and tap a Genie XMS server, then the page shows as below.



2. Tap the Menu button of your Android phone or tap  icon to bring up the **Menu Bar**.

Tap the  **Channels** button to bring up the Channel bar. You can also tap and hold a desired screen to bring up the Channel bar.




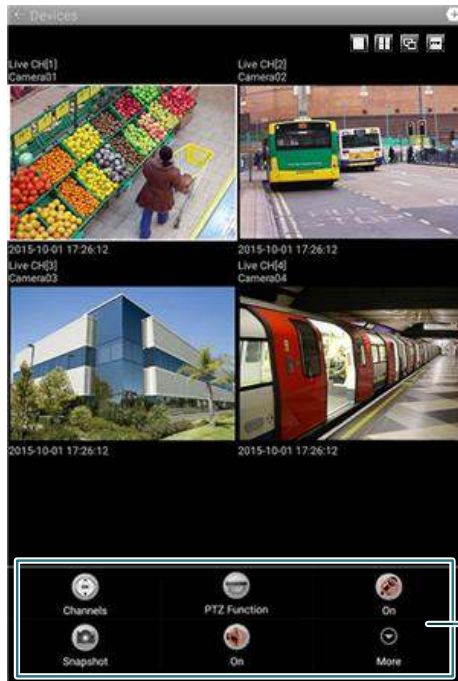
3. Tap a camera under the Vehicle list, and its video stream will show on that screen. Please note that to connect the vehicle, your Mobile DVR in the vehicle will need to equip with 3G/4G module.



2.3.4 Channel Switching (DVR / NVR only)

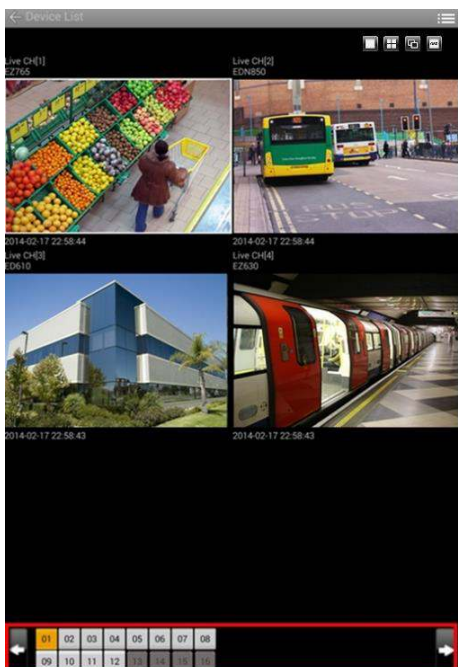
DVR / NVR Channel Switching:

1. Tap the Menu button of your Android phone or tap  icon to bring up the **Menu Bar**.

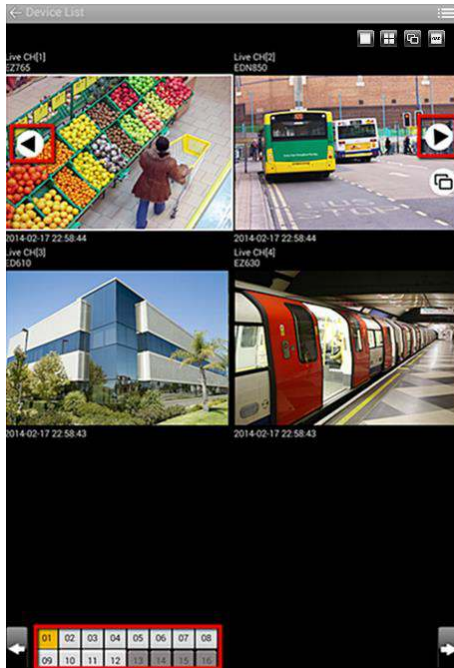


Menu Bar

2. Tap the  **Channels** button to bring up the Channel bar.




3. Tap a desired screen. (In **Quad Division** mode, the screen will be highlighted with a white frame.)
4. Tap the channel number or tap the right and left arrow icons on the screen to switch channels.




Genie XMS Channel Switching:

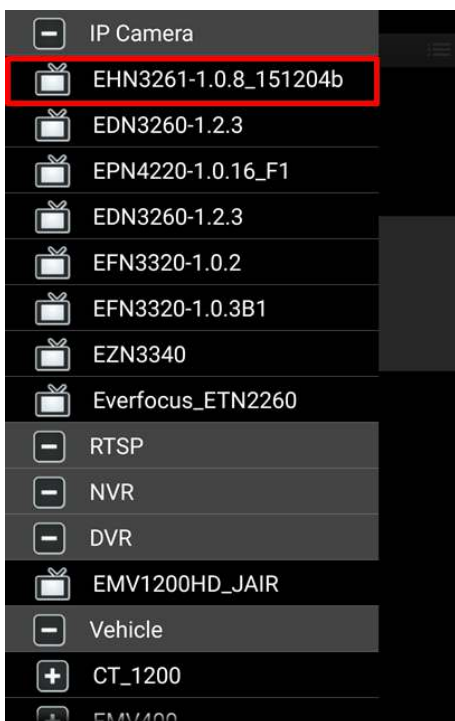
1. Tap a desired screen. (In **Quad Division** mode, the screen will be highlighted with a white frame.)



2. Tap the Menu button of your Android phone or tap  icon to bring up the **Menu Bar**.

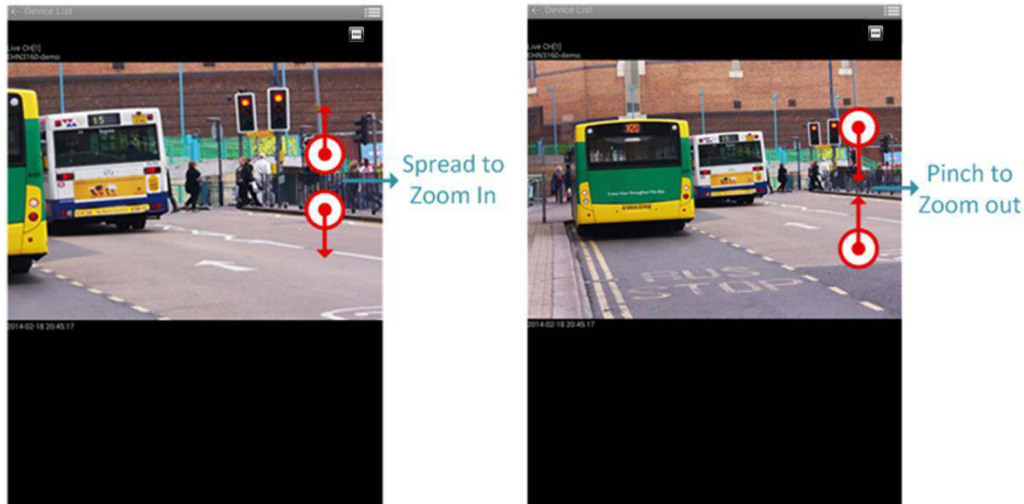


3. Tap the  **Channels** button to bring up the Channel bar. Tap an IP camera, and the IP camera will be assigned to the channel. You can also tap and hold a desired screen to bring up the Channel bar.



2.3.5 Gesture Digital Zoom

The application also supports touch gestures. You can spread to zoom or pinch to zoom out in on “single” division screen or on “full” screen.



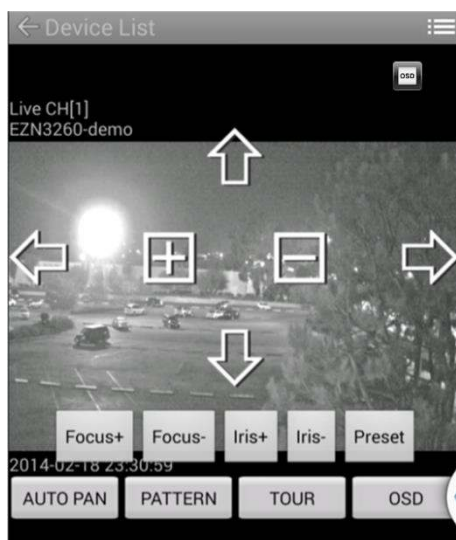
2.3.6 PTZ Control

You can remotely control the PTZ cameras or configure the PTZ **Preset** setting by this application. Before start using the **Auto Pan**, **Pattern** and **Tour** functions, please note that you need to pre-configure these settings of the connected PTZ camera through local OSD or remote web page. Please refer to the User’s Manual of your PTZ camera. You can also control PTZ camera using gestures.



To control PTZ camera, tap the

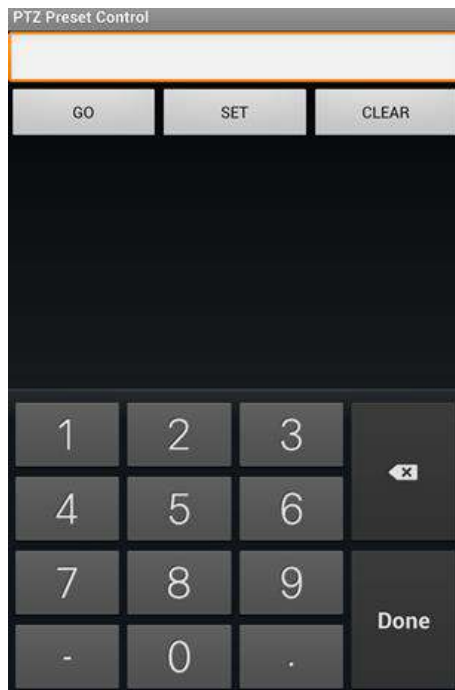
PTZ Function button, and the screen shows as below.



Focus+ / Focus-: Tap **Focus+** to focus near; tap or **Focus-** to focus far.

Iris+ / Iris-: Tap **Iris+** or **Iris-** to widen or narrow down the iris opening.

Preset: The function is used to force camera to turn to the preconfigured preset position. Tap the button to bring up the Preset setting page. Enter a Preset number and then tap **Go** to go to the **Preset** camera view, tap **Set** to set the camera preset position, or tap **Delete** to delete the camera preset position.



Auto Pan: Tap to force the camera to pan 360°endlessly.

Pattern: Tap to move the camera in a pattern mode (The pattern mode is the Pattern “1” configured in EverFocus PTZ cameras).

Tour: Tap to move the camera in a tour mode (The tour mode is the Tour “1” configured in EverFocus PTZ cameras).

OSD: Tap the **OSD** button on the PTZ panel to bring up the OSD menu on the screen. You can use the **Up** and **Down** direction icons on the screen to select among each menu item, tap the **Right** direction icon to enter the selected menu item, and tap **Left** direction icon to return to the previous page.

Gestures:

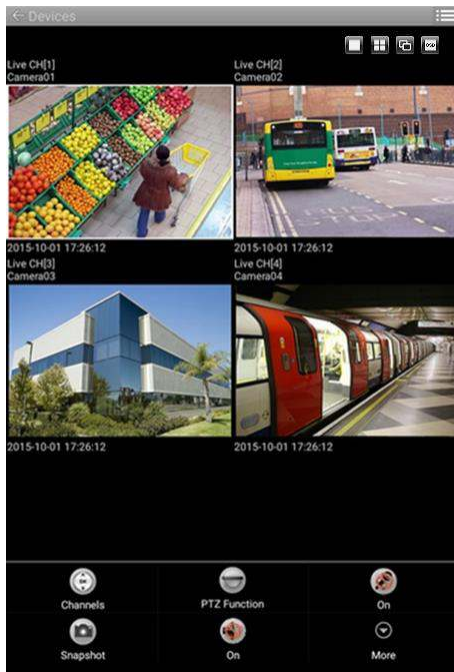
You can swipe to change the directions, spread to zoom in, and pinch to zoom out on “single” division screen / full screen.

2.3.7 Search and Playback (DVR / NVR only)

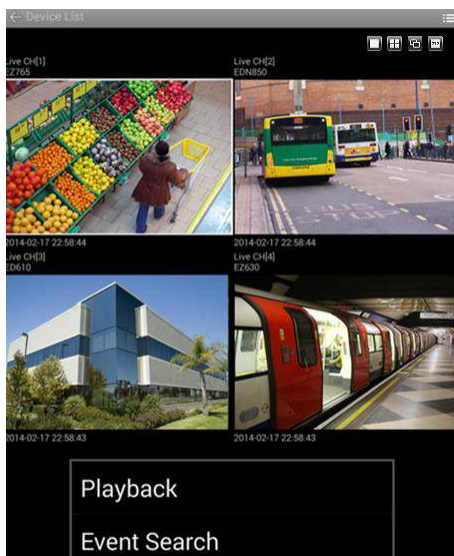
You can search video by time or event to play back certain recordings. Currently, this function is only available for DVRs / NVRs (MobileFocus supports only 1 channel playback; MobileFocus Plus supports multi-channel playback).

Time Search: Search and play back the recording from a specific time point.

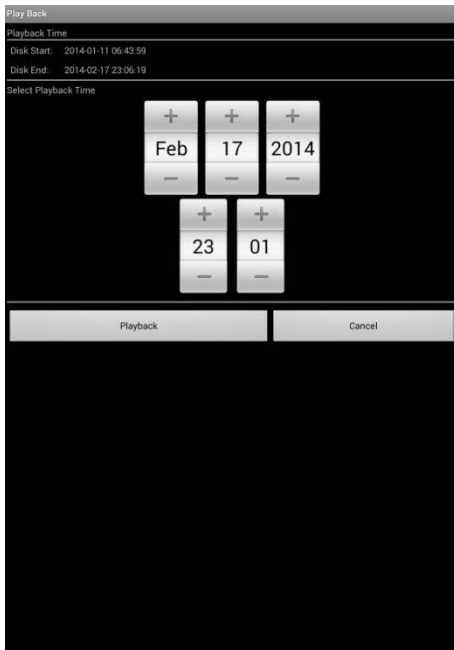
1. Tap the Menu button of your Android phone to bring up the **Menu Bar**.



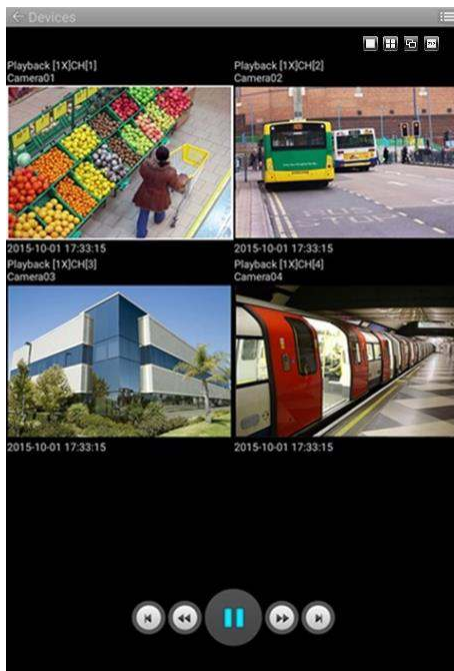
2. Tap the  **More** button to bring up the Search option menu as below.



3. Tap **Playback** to bring up the page as below.

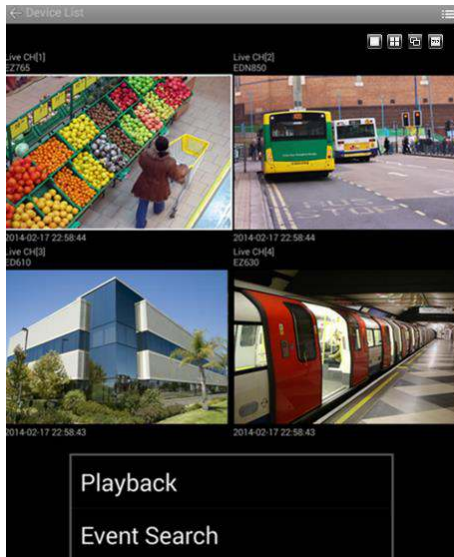


4. Select a playback start time, and tap the **Playback** button to start play backing (Only **MobileFocus Plus** version supports multi-channel playback).

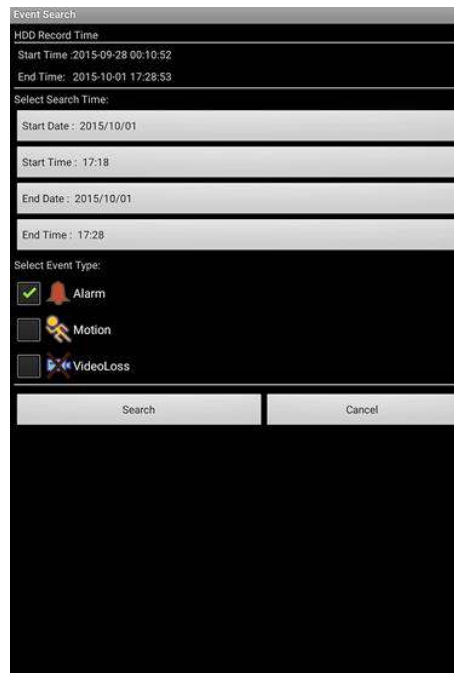


Event Search: Search and play back the event recordings within a selected time period.

1. Follow the above step 1 and 2 to bring up the Search option menu.

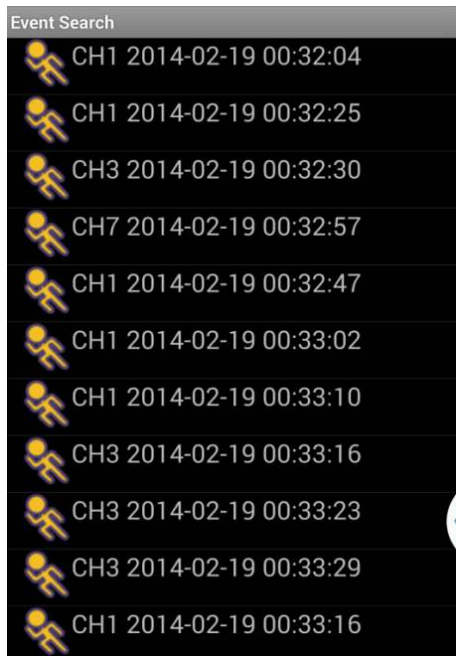


2. Tap **Event Search** button, and this page appears.



3. Tap the **Start Date / Time** and **End Date / Time** fields to select a specific time period.
4. Tap to select the desired event types: **Alarm**, **Motion** and **Video Loss**.

5. Tap the **Search** button and the event recording list will display as below. Tap a desired recording to play back.

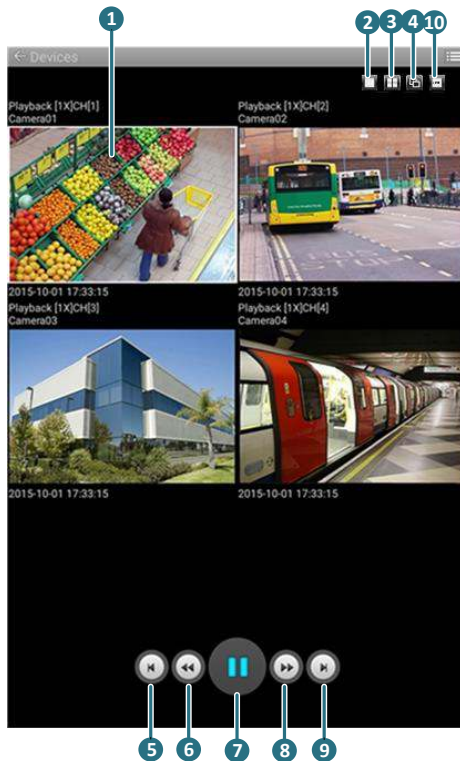


6. Tap a desired recording to play back.

Playback Mode Interface:

The MobileFocus (free) supports one channel playback while the Plus version supports 1 / 4 -channel playback.

When you first play back the recordings, the screen will only display single division. You can also switch the channel to another camera; for the Plus version users, you can select different division displays, and connect the rest recorded video streams on the screen at the same playback time.



No.	Name	Function Description
1	Playback Screen	Shows the playback recordings.
2	Single Screen Division	Tap to change to single screen division display.
3	Quad Screen Division	Tap to change to quad screen display.
4	Sequence	Tap to enter the automatic sequence mode. This will show each channel feed in sequence.
5	Step Reverse	Tap to display the previous frame.
6	Reverse	Tap to fast reverse up to 16x. (1x, 2x, 4x, 8x, 16x)
7	Pause / Play	Tap to play back the recordings and tap again to stop.
8	Forward	Tap to fast forward up to 16x. (1x, 2x, 4x, 8x, 16x)
9	Step Forward	Tap to display the next frame.
10	OSD Hide / Show	Tap to hide the channel name and date/time of the video streams. Tap again to show the channel name and date/time.

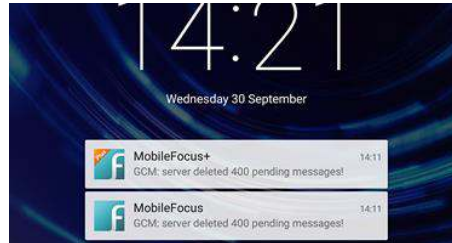
2.4 Push Notification

Push Notification function notifies you of occurred events from the Genie XMS servers by sending messages to your mobile devices. Before start using Push Notification, the respective functions of the Genie XMS Server or the connected devices have to be enabled in advance. Please refer to [2.4.3 Enable Push Notification](#).

Receive Push Notification



Receive Push Notification in Standby mode



Note:

1. Performance of Push Notification might be varied due to network stability.
2. Default Android port: 443

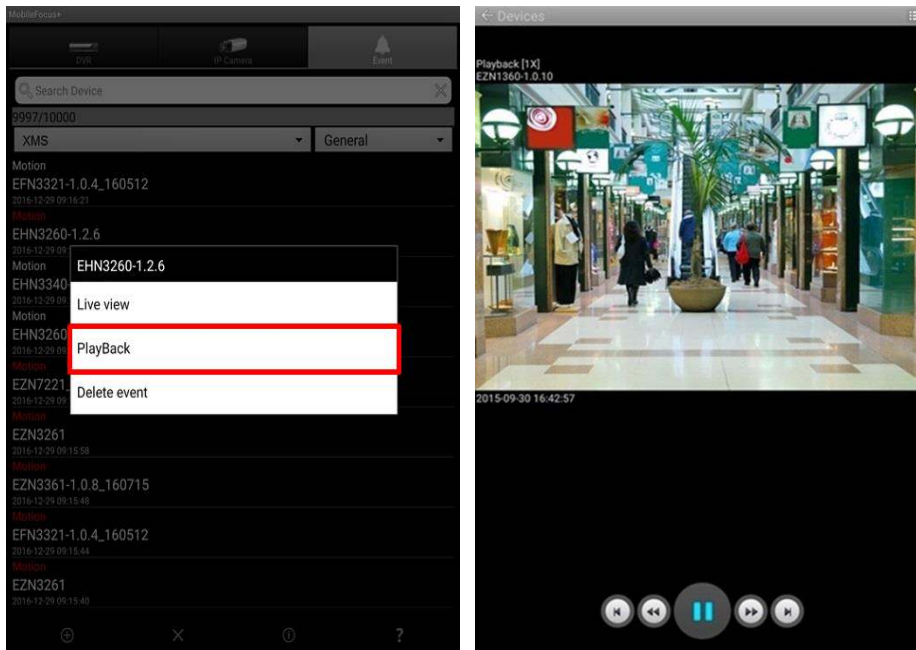
2.4.1 Read Push Notification

In the Push Notification List, you can read push notifications, display live view or play back the recording of devices.

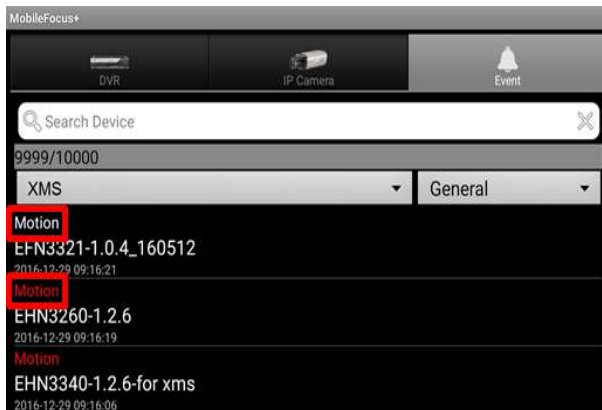
1. Tap a push notification to bring up the **Live view** page, and its video stream will show on the screen as below.



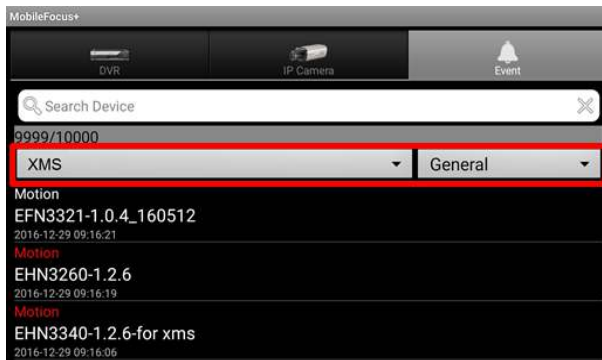
2. Tap and hold a push notification to bring up the menu as below. Tap **PlayBack** to start playing back the event recording from the event time.



3. The read push notifications will be marked in white; while those unread push notifications remain being red.



- You can select the sources of the notifications, or switch between **General** notifications and **xFleet** notifications from the drop-down lists.





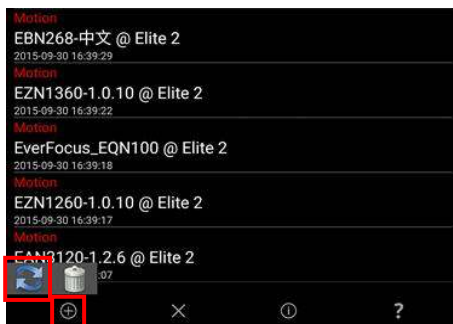
Note: To play video streams in the **Live view / Playback** page, make sure you use the network that allows you to access the Genie XMS Server, or you will fail to connect the devices.

2.4.2 Refresh / Delete Push Notification

You can refresh or delete push notifications in the Push Notification List.

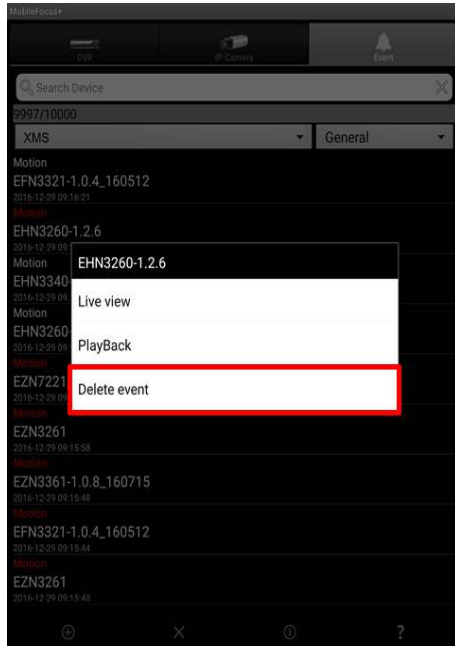
To refresh Push Notification List

Tap the **Advanced**  button and tap the  icon to refresh the page.





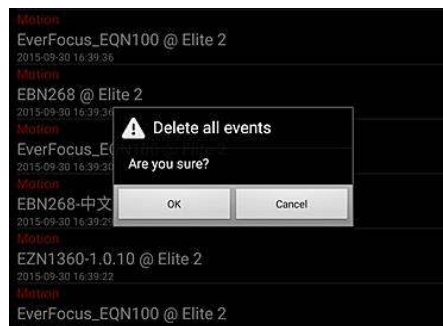
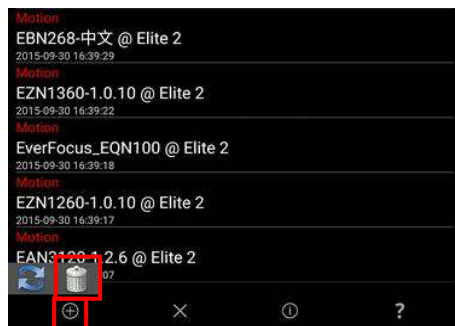
To delete a push notification:

Tap and hold a push notification to bring up the menu as below. Tap **Delete event** to delete the push notification.



To delete all push notifications:

Tap the **Advanced**  button and tap the **Delete**  icon, the following message will pop up. Tap **OK** to delete all push notifications.



2.4.3 Enable Push Notification

To use the Push Notification function, you have to enable the Push Notification function both on the Genie XMS servers and MobileFocus.

Enable Push Notification on the Genie XMS servers:

On the **Alarm/Event Setting(Device)** page (Setting > Event > Alarm/Event Setting(Device), check the **Enable** column to enable the alarm function and check the **Mobile Notification** column to enable the Push Notification function for each connected device (DVR / NVR / IP Camera).



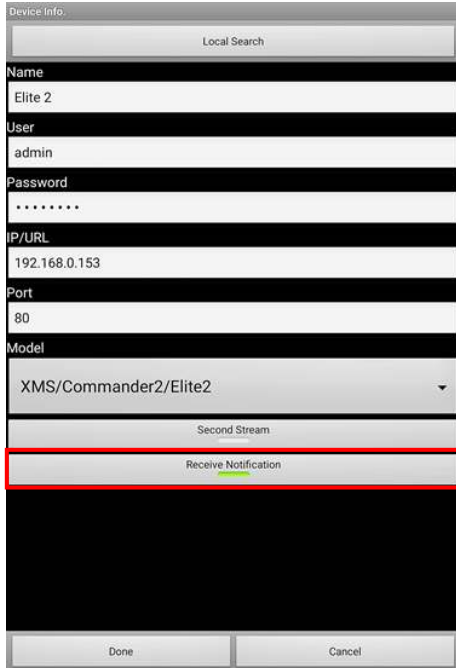
Note: For the alarm function to work on the Genie XMS servers, some settings include Network, Event or Alarm Server have to be configured on the device end in advance. Please refer to the *Genie XMS User's Manual* for more details.

Enable Push Notification on MobileFocus:

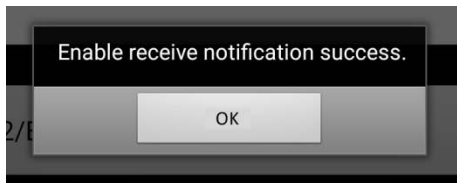
1. Tap and hold a Genie XMS server, and this menu appears as below.



2. Tap **Edit device** to bring up the below page. Tap **Receive Notification** to turn ON the push notification function. By default, the Receive Notification function is ON for any newly added Genie XMS servers.



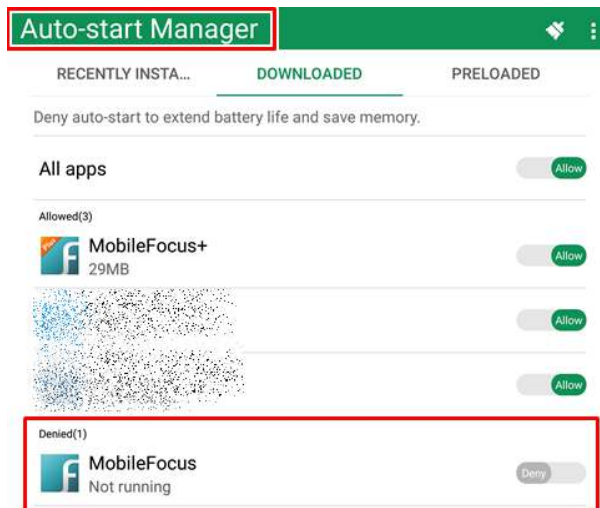
3. Tap **Done** and the message "Enable receive notification success." will pop up.



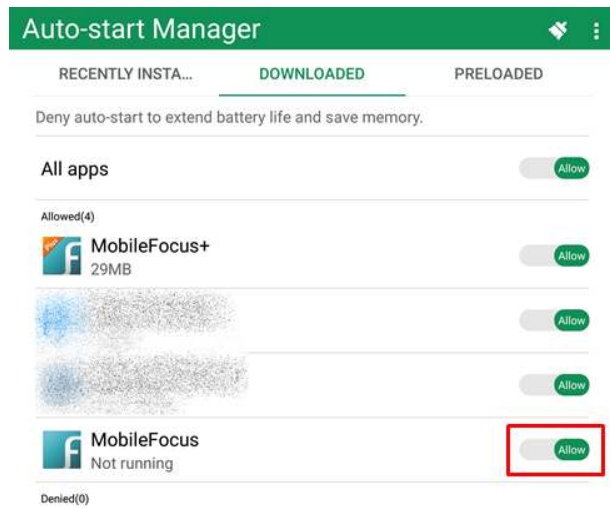
Note: If you could not receive push notification from MobileFocus (Plus) after enabling the function on the App, please check whether push notification is turned off on your mobile device.

For example, if you use ASUS ZenPad S 8.0, you need to launch “Auto-start Manager” and allow MobileFocus (Plus) to turn on push notification for your mobile device.

1. Launch “Auto-start Manager”.



2. Allow MobileFocus (Plus).



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